



## Monash University Library Service Statements Register of Changes

Date change made	Type of change – Minor, Medium or Major	Change made to service statement	Change requested by	Change authorised by
2 August 2004	Minor	Terminology updated and other minor refinements made throughout the service statements.	Library	Library Management Committee
2 August 2004	Medium	<ol style="list-style-type: none"><li>1. SS No. 1, KPI No. 3 amended to '85% of students agree that library services are readily accessible'. Changed from 70% due to high percentage recorded in the MEQ 2003 results.</li><li>2. SS No. 2, KPI No. 3 amended to '85% of students agree that library services are appropriate for their needs'. Changed from 60% due to high percentage recorded in the MEQ 2003 results.</li></ol>	Library	Library Management Committee and Faculty Feedback Team
22 March 2005	Medium	SS No. 2, KPI No. 1 amended to '31 October'. Changed from 'year end' due to the need to comply with the university's financial management requirements.	Library	Library Management Committee and Faculty Feedback Team
18 October 2005	Minor	<ol style="list-style-type: none"><li>1. SS No. 4, KPI No. 2, 'Key Performance Indicator' amended to 'workstations' from 'workstations with network access'.</li><li>2. SS No. 4, KPI No. 2, 'Measured by' amended to 'per workstation' from 'per networked workstation'.</li></ol>	Library	Library Management Committee
5 February 2008	Major	New SS inserted for Learning Skills Services at No.4, all following statements renumbered 5-8. Changes made to include Learning Skills as part of the Library's service offer.	Library	General Library Committee